



## We are **OPEN** for all Chiropractic, Massage Therapy, and Physiotherapy Services

What we're doing to keep you Safe!



### HIGHER CLEANING

Kawartha Care has further enhanced its cleaning frequency and protocols, and uses certified cleaning products that kill viruses, bacteria and germs including COVID-19. We have blocked off 15-30 minutes between appointments to ensure thorough sanitation of each room.



### SCREENING

When you book online, you will receive a COVID screening 3 hours prior to your appointment. If you are booking on the phone, we will screen you then. A second screening will happen once you arrive at the clinic. We can never be too safe!



### USE OF PPE

Our staff has been appropriately mandated to wear masks and face shields while working. We are asking our patients to wear masks when they arrive for their appointment. This ensures the safety of our entire community. If you don't have a mask, we are providing masks for a small cost of \$3.00



### CONTACTLESS CUSTOMER SERVICE

Transparent plexiglass has been installed at our front desk and all intake forms can be filled out online (prior to your appointment). Once you arrive at your appointment time and you will be whisked away to see your practitioner. Billing and bookings can be done without contact at front desk. You can also pay for your appointment on your online (secure!) account- and you will receive an electronic receipt.



### BOOKING APPOINTMENTS

You can continue to enjoy our online-booking portal or book appointments over the phone. Your practitioner may now rebook your appointments for you or encourage you to book online in order to minimize contact time at the front desk.



### PARKING

Parking is complimentary and located in the back of the clinic. We are asking all visitors to wait outside the clinic, unless you are accompanying a minor or need assistance coming in.

